



QUALITY POLICY

Purpose

Q&C is the largest full-service consultancy and importer for Health Canada regulated drugs, APIs, natural health products, medical devices and medical cannabis. We bring over 25 years of experience to our clients, providing expert services on regulatory and compliance matters.

We make compliance easy for our customers with technical expertise, on-time delivery and a full range of services. Easier Compliance. Accelerated Business.

We strive for excellence in all we do to maintain our existing clients, attract new clients and expand into new markets.

Context

External

- Customers: Our clients are very exacting and require help meeting regulatory requirements.
- Regulatory Bodies (Health Canada, FDA, etc.): Q&C operates in a highly-regulated industry.
- We provide industry leadership in the application of the regulations and guidelines.

Internal

- We exist in a highly competitive hiring market.
- Employees are highly skilled and qualified in their respective fields.
- Technology advances are constantly being developed to enhance our service delivery and employee experience.

P08 Quality Policy & Context.docx		Page 1 of 2
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Quality Policy Statement

We are committed to complying with the current version of the ISO 9001 Standard and meeting all regulatory and customer requirements.

We identify specific, measurable quality objectives to align business and quality goals and to drive continual improvement to enhance customer satisfaction and loyalty.

Deborah A Campbell

President

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P08 Quality Policy & Context.docx		Page 2 of 2
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